

## SMS Terms & Conditions

Pointer Outfitters and Beagle International, also known as Bird Dog Travel LLC, agree to the following Terms & Conditions on SMS communication with customers, in compliance with Vonage Business:

- Pointer Outfitters and Beagle International may use SMS in order to send information to customers regarding travel planning, send invoices, send images, answer questions, request for information, send links to websites, provide assistance to customers during their trip, among others.
- Message frequency varies.
- Message and data rates may apply.
- Vonage does not currently support automatic responses to messages, such as join, stop, or requests for help. All responses and actions for all keywords are the responsibility of the Vonage customer.
- Carriers are not liable for delayed or undelivered messages.

## Domains / Emails

Pointer Outfitters and Beagle International, also known as Bird Dog Travel LLC, agree to the following Terms & Conditions on sharing Domains and/or Emails, in compliance with Vonage Business

- Custom-branded domain URL shorteners are permitted; public URL shorteners, such as Bitly and Tinyurl, are prohibited.
- Domains must be registered email addresses and not publicly available free domains such as gmail.com or outlook.com.

## SMS Campaigns

Pointer Outfitters and Beagle International, also known as Bird Dog Travel LLC, agree to the following Terms & Conditions on SMS Campaigns (messages shared between the Company and customers by SMS text), in compliance with Vonage Business:

- All campaigns must follow the [US SMS Acceptable use policy](#).
- All Campaigns must follow [Argentina SMS Features and Restrictions](#).
- All campaigns must include Opt In/Opt Out Messages (including how to obtain support) such as the following:
  - Keyword JOIN, to consent to receive text messages. Message confirming consent: You have hereby agreed to receive communications via text messages by Pointer Outfitters/Beagle International.
  - Keyword STOP to end receipt of SMS communications. Communications shall cease immediately. Message confirming end of SMS communications:

You have successfully unsubscribed & will no longer receive any additional messages, thank you!

- Keyword HELP, to request assistance by text. Assistance can be supported via phone call, text message or via email. Message confirming assistance: for support, please contact your trip planner via text message or email.